## **Attachment B**

# **Possible Identified Red Flags**

#### A. Alerts, notifications or warnings from a consumer reporting agency:

- Receipt of a fraud or active duty alert accompanying a consumer credit report;
- 2. Receipt of a notice of credit freeze provided in response to a request for a consumer report;
- 3. Receipt of a notice of address discrepancy from a credit reporting agency; and
- 4. Receipt of a consumer report which indicates a pattern of activity that is inconsistent with the history and usual pattern of activity of the account holder (e.g. recent and significant increase in number of inquiries; unusual number of recently established credit relationships; a material change in the use of credit).

### B. Suspicious Documents

- 1. Documents presented for the purpose of personal identification are incomplete or appear to have been altered, forged or inauthentic;
- 2. The photographic and/or physical description on the personal identification is inconsistent with the appearance of the individual presenting the document;
- 3. Other information contained on the personal identification is inconsistent with information provided by the individual opening a new covered account or when presenting the personal identification for verification;
- 4. Other information contained on the personal identification is inconsistent with readily accessible information on file with the University; and
- 5. An application received by the University appears to have been altered or forged, or gives the appearance of having been destroyed and reassembled.

### C. Suspicious Personal Identifying Information

 Personal identifying information provided is inconsistent when compared against external information sources used by the University (e.g. discrepancies in addresses);

- 2. Personal identifying information provided is inconsistent when compared against internal information held by University, such as discrepancies in addresses, phone numbers, and other personal identifying information;
- 3. Personal identifying information provided is of a type commonly associated with fraudulent activity as indicated by internal or third-party sources used by the University, such as fictitious and/or duplicated phone numbers, addresses or social security number;
- Personal identifying information provided is fictitious and/or the same or very similar to that submitted by others opening an account or holding existing accounts, such as addresses, telephone numbers, bank accounts, and social security numbers;
- 5. The student or individual opening a covered account fails to provide all required personal identifying information on an application or in response to notification that the application is incomplete; and
- 6. Challenge questions, used by University to allow students and individuals to access their covered accounts, are answered incorrectly.

### D. Unusual Use of, or Suspicious Activity Related to, the Covered Account

- 1. Shortly following a change of address to a covered account, or a request to change the address, University receives a request to change the account holder's name, a request for the addition of authorized users on the account, or other suspect request;
- 2. A covered account that has been inactive for a reasonably lengthy amount of time is used in an unusual manner;
- 3. Mail sent to the account holder is returned repeatedly as undeliverable although transactions continue to be conducted in connection with the covered account;
- 4. The University is notified that the student or individual is not receiving paper account statements and those statements are not being returned as undeliverable; and
- 5. The University is notified of unauthorized changes or transactions in connection with a student's or individual's covered account.
- E. <u>Notice from Customers, Victims of Identity Theft, Law Enforcement Authorities, or Other Persons Regarding Possible Identity Theft in Connection with Covered Accounts Held by University</u>

1.	University is notified by a student or individual account holder, a victim of Identity Theft, a law enforcement entity, or any other person that it has opened a fraudulent account for a person engaged in Identity Theft.